

## **Loan 2 Own Program, Deaf and Hard of Hearing, Roanoke**

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

Call for more information.

Family

No

Intake Contact Email

dhhscinc@gmail.com.

Intake Process

Call the office. Text number is 484-924-0031

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Deaf and Hard of Hearing Services Center

<https://www.deafhh.org/>

<https://www.deafhh.org/resources-faq#TAPj>

<https://www.facebook.com/Deaf-and-Hard-of-Hearing-Services-Center-Inc-799398496...>

Main

(540) 266-3053

TTY/TTD

(540) 266-3053

P.O. Box 20444

24015 VA

United States

Fee Structure

Call for Information  
Languages Spoken  
English

The Technology Assistance Program (TAP) provides adaptive telecommunication equipment to qualified applicants whose hearing loss or disabilities prevent them from using a standard telephone. Applicants must be a resident of Virginia and meet current financial guidelines.

Equipment is provided to qualified individuals on a Loan-to-Own (L2O) basis. This gives qualified recipients up to 30 days to decide whether to keep, exchange, or return the equipment. If following the 30-day period, the recipient feels the device enables him or her to successfully communicate over the phone, he or she retains ownership of the device.

Assistive devices available are: TTYs (text telephones), Amplified telephones, Voice Carry Over phones, Captioning telephones, outgoing speech amplifier phones, signalers for the phone and door, hearing carry-over phones and other devices by special request.

Outreach Providers working with the Virginia Department for the Deaf and Hard of Hearing can provide you with additional information. Training on use of the equipment is available. TAP participants can apply for new equipment every four years.

Service Area(s)  
Alleghany County  
,  
Botetourt County

,  
Covington City  
,  
Craig County  
,  
Floyd County  
,  
Franklin County  
,  
Giles County  
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Montgomery County  
,  
Pulaski County  
,  
Radford City  
,  
Roanoke City  
,  
Roanoke County  
,  
Salem City  
Email  
[Roanoke@deafhh.org](mailto:Roanoke@deafhh.org)