

Virginia Insurance Counseling and Assistance Program (VICAP)

Age Requirements

60+

Available 24/7

No

Other Eligibility Criteria

Citizens age 60 and older.

Family

No

Intake Contact Email

info@meoc.org

Intake Process

Walk ins and telephone referrals accepted. Appointment preferred.

Provider Refer

Yes

Self Refer

Yes

Mountain Empire Older Citizens, Inc. (MEOC)

<https://twitter.com/VAMEOC>

Main

(276) 523-4202

Toll-Free

(800) 252-6362

1501 Third Avenue East

24219 VA

United States

Fee Structure

No Fee

Languages Spoken

English

Individual insurance counseling and assistance is available through Mountain Empire Older Citizen's Virginia Insurance Counseling and Assistance Program (VICAP). Trained VICAP counselors in the community provide free confidential assistance to individuals in their area. Information is provided by certified volunteer counselors to groups and individuals to help them better understand Medicare, Medicare Supplemental Insurance, Medicare Part D (prescription drug plan), Medicare Plus plans, Long Term Care Insurance, Medicaid, and other insurance. Counselors can assist in filing claims and appeals.

Service Area(s)

Lee County

,

Norton City

,

Scott County

,

Wise County

Email

tiffany.jacobs@meoc.org