

# **DOT Specialized Transportation Scheduling and Administration**

We can accommodate riders with:

Manual wheelchairs

,

Personal Care Attendants

,

Powered wheelchairs

Age Requirements

No Age Requirement

Available 24/7

No

Family

Yes

Intake Process

Please see the website for instructions on how to apply and to download the application. Your healthcare provider must complete Part B for your application to be considered. You should be notified within 21 days of submitting your application. If you are denied eligibility, you have a right to appeal. Information on the appeals process will be sent to you. Call (703) 746-4084 or Virginia Relay 711 for more information.

Provider Refer

Yes

Alexandria Department of Transportation

<https://www.alexandriava.gov/Transportation>

<https://www.alexandriava.gov/tes/info/default.aspx?id=6538>

<https://www.facebook.com/AlexandriaVATES/>

Main

(703) 746-4084

421 King Street

1200 City Hall

22314 VA

United States

Monday: 9:00 am-5:00 pm

Tuesday: 9:00 am-5:00 pm

Wednesday: 9:00 am-5:00 pm

Thursday: 9:00 am-5:00 pm

Friday: 9:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

#### Additional Availability Comments

DOT Service operates seven days a week during the following times: Sunday, 8 am until 11 pm, Monday-Thursday, 5 am until 11:30 pm, Friday 5 am until 1 am, and Saturday 7 am until 1 am.

#### Fee Structure

Fixed Fee

#### Payment Method(s)

Cash or Check

#### Languages Spoken

English

DOT is the City of Alexandria's specialized transportation service for residents of the City of Alexandria and visitors who cannot use regular transit buses or rail due to their disability. Accommodations are made for visitors with disabilities for a cumulative 21-day period, during a 365-day period beginning with the visitor's first use of service during the 36- day period. Visitors must present documentation that they are eligible to receive ADA paratransit services in the jurisdiction in which they reside. You may contact the Paratransit Coordinator at 703-746-4084 to arrange complementary paratransit service. Trips are provided by taxicabs and wheelchair-accessible vans and operate throughout the Alexandria City, Falls Church City, Arlington County, Fairfax County, and Fairfax City.

#### Service Area(s)

Alexandria City

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Arlington County

,

Fairfax City

,

Fairfax County

,

Falls Church City