

## **Transportation Administration and Scheduling**

To accommodate riders, we offer:

Voice announcements

Age Requirements

No Age Requirement

Intake Contact Email

questions@GLTOnline.com

Intake Process

Visit the website for information; call the office.

Provider Refer

Yes

Report Problems

Call the Agency

Residency Requirements

Lynchburg

Self Refer

Yes

Greater Lynchburg Transit Company

<https://www.gltonline.com/>

<https://gltonline.com/ride-rules/>

<https://www.facebook.com/lynchburgtransit/>

m.me/lynchburgtransit

Main

(434) 455-5080

419 Bradley Drive

24501 VA

United States

Monday: 8:30 am-5:00 pm

Tuesday: 8:30 am-5:00 pm

Wednesday: 8:30 am-5:00 pm

Thursday: 8:30 am-5:00 pm

Friday: 8:30 am-5:00 pm

Saturday: Closed

Sunday: Closed

## Additional Availability Comments

Hours are Customer Service Center hours. Bus service is available Monday through Friday, from 6:00 AM-9:00 PM, and on Saturday, from 7:00 AM-7:30 PM. Visit the website for specific schedule information. Rides may be scheduled on Monday through Friday from 8:30 am-5:00 pm. Riders must call no later than 5:00 pm the evening before the trip is needed. No service is operated on New Year's Day, Easter Sunday, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

## Fee Structure

### Fee Range

### Payment Method(s)

### Private Pay

### Languages Spoken

### English

Greater Lynchburg Transit Company (GLTC) offers both public fix route bus service and paratransit service.

The local public bus routes are within the City of Lynchburg and a portion of Madison Heights, Visit the website for [Fares and Passes and Route](#) Information. Bus operators cannot make change. Exact change required. Bus passes can be purchased with a credit or debit card for purchases of more than \$10.00.

The Customer Service Center is located at 800 Kemper Street adjacent to the Kemper Street Amtrak Station. The facility provides easy access to all patrons from rail to pedestrians and even bicyclists from the Kemper Station Trail. Besides bus transfers, the station services include selling GLTC tickets or passes, applying for discount fares, help with special services or making a comment or complaint. Call for discounted fare information for older adults and persons with disabilities.

Paratransit Service, or 'PTS,' is a public transportation service for qualifying individuals whose disability prevents them from using the regular GLTC bus routes. These rides are provided in vehicles smaller than buses but may have more than one passenger aboard at a time. Rides can be requested from and to any location within our service area. GLTC's service area for PTS includes the entire city of Lynchburg and a three-quarter (3/4) mile radius around our bus routes that extend beyond the city limits.

PTS provides an origin-to-destination service. The PTS driver or operator, will assist you with boarding and disembarking the vehicle, and will also help you secure yourself or your mobility device in the vehicle. The fare for a paratransit trip is \$4.00 per person per one-way trip. You must have the exact fare, as drivers do not carry change. For your convenience, you may purchase debit cards worth \$40.00 in fares from the operators. The debit cards do not expire.

ADA Applications can be found on the website, as well as the Route Guide and Map and an ADA Complaint procedure.

Service Area(s)

Lynchburg City

Email

[feedback@GLTOnline.com](mailto:feedback@GLTOnline.com)