Accessible Transportation

We can accommodate riders with: Manual wheelchairs

Powered wheelchairs Age Requirements 22-55

60+

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Other Eligibility Criteria

Transportation services are geared toward seniors age 60 and over or adults age 21 and older who have a disability.

Intake Contact

Intake Specialist

Intake Process

Transportation is provided on a first-come-first-serve basis for appointments Monday through Friday between the hours of 8:30 am and 2:30 pm. We encourage 48 hours' notice. One can call or use the online form to request service.

Intake Contact Telephone (434) 385-9070

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Central Virginia Alliance for Community Living, Inc.

https://www.cvacl.org/

https://www.cvacl.org/transportation

https://www.facebook.com/cvallianceforcommunityliving/

Main

(434) 385-9070

501 12th Street 24505 VA **United States**

Monday: 8:30 am-4:30 pm Tuesday: 8:30 am-4:30 pm Wednesday: 8:30 am-4:30 pm Thursday: 8:30 am-4:30 pm Friday: 8:30 am-4:30 pm Saturday: Closed Sunday: Closed Fee Structure Sliding Scale Fee Payment Method(s) Private Pay Languages Spoken English

Central Virginia Alliance for Community Living (CVACL) offers several transportation services for people who are 60 and older and those between 18-59 who have a disability. All transportation programs begin with an assessment. After contacting the intake specialist at 434-385-9070, you will be assigned to a case manager. The case manager will contact you within 15 business days to schedule a time to assess your needs, ensure you are eligible for the service, and enroll you in the program. Once enrolled, you will receive a letter in the mail listing the services for which you were approved. At that time you can schedule your rides at least one week in advance.

Dial-A-Ride provides individuals aged 60 and over with transportation to medical appointments, medical care (Dialysis, physical therapy, counseling), pharmacies, and grocery stores. Wheelchair-accessible vans are available. Because Medicaid provides medical transportation, individuals with that coverage are not eligible for CVACL medical transportation (but may qualify for non-Medicaid eligible appointments). Transportation is provided on a first-come-first-served basis.

New Freedom Transportation is named after what it provides. The program allows adults 21 years old and older who are living with a disability the "new freedom" of transportation to medical appointments, pharmacies, and grocery stores. This nonemergency transportation system is operated in conjunction with the Dial-A-Ride program and follows all of the same guidelines.

Service Area(s)

Amherst County

, Appomattox County , Bedford County , Campbell County

, Lynchburg City Email <u>cvacl@cvcl.org</u>